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Fax:	571-273-8300	Pages with 41 Cover:
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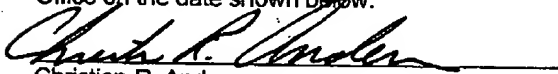
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| 1) | Petition for One (1) Month
Extension of Time; and | 2) | Amendment. |
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Title:	A METHOD FOR EVALUATING CUSTOMER VALUE TO GUIDE LOYALTY AND RETENTION PROGRAMS
Serial No.	09/593,118
Filing Date:	June 13, 2000
First Named Inventor:	James Howard DREW
Atty. No.	99-836 RCE 1
Customer Number:	32127

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